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Vignette Velocity Services:
System Installation and Configuration Package

VPS® has developed a set of packaged service offerings that help enable your success by decreasing the implementation timeline and reducing the technical risk to the project. The mission for Velocity Services is to provide a framework that allows partners and customers the infrastructure to rapidly deploy quality Vignette solutions throughout the lifecycle. Velocity Services focus on Quality Assurance and Technology Adoption and have been designed to reduce time to deployment, mitigate risk, and to enhance customer/partner and VPS participation in blended teams.

Service Overview

The System Installation and Configuration Package is a service provided by Vignette to help customers and partners install, configure and manage their Vignette environments. This includes installation and configuration of Vignette components in the environment, as well as implementing a configuration management process. Prior to starting this engagement, VPS will perform a review with the customer to determine their readiness for installation. VPS will then install and configure the environment. The customer will receive a detailed worksheet specifying the settings and configuration of the installed Vignette components. Many options are available based on a customer's specific environment so this service can be customized to meet your specific needs.

Audience

Vignette developed the System Installation and Configuration Package for customers who want to rapidly install a new environment, or make sure their environment is installed and configured for maximum performance, security and maintainability.

Elements of the System Installation and Configuration Package

The service helps customers install Vignette software products and applications, and configure the software according to the specified System Architecture. VPS can assist the customer to tune and configure the installation for maximum performance, security and maintainability. Through this service, VPS can help you install the Group Suite, Business Suite, or Enterprise Suite of Vignette's products.

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Typical Deliverables

VPS will deliver customized workshops and documentation as part of the service offering, such as:

- Installation and Configuration Readiness Assessment
- Installation of Vignette components on a supported platform
- Configuration and set-up of Vignette components, including integration with an application server and an LDAP server
- Specialized configuration of Vignette components for security, performance and manageability
- Configuration document detailing install parameters, component names, variables and set-up
- Customized Installation Guide

Contact Information

For more information about Velocity services, please visit us online at www.vignette.com/velocity, contact your local Vignette representative, or send an e-mail to vps-info@vignette.com.

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